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## **NOTICE TO OUR PATIENTS**

Thank you for choosing us as your healthcare provider. We look forward to providing an office environment and provider relationship that meets you and/or your family's medical needs.

### **Items to bring to your first appointment:**

1. Driver's license or other photo identification.
2. All insurance cards.
3. Co-pays or payment in full at the time of your visit if you are not covered by insurance.
4. Actual bottles of all medications (prescribed and over the counter) that you are currently taking.

## **No-Show Policy**

Our policy is to call patients the business day prior to their scheduled appointment to remind them of the appointment date and time. We perform these calls as a courtesy to our patients and to allow us the opportunity to reschedule the time slot should the appointment not be necessary. A phone call from you to cancel your appointment will allow us to schedule another patient that needs to be seen. Recognizing that everyone's time is valuable and that appointment time is limited, we ask that you provide **24 hours notice** if you are unable to keep your appointment. This will allow us to call one of our patients on a waiting list to fill the available slot on the schedule.

To improve care for our patients, we will track all "No-Show" visits. Each patient will be allowed to miss two scheduled appointments within a **one year period** without penalty. Once a third appointment is missed, the patient will be at risk of being discharged from the practice or the Southwest Medical Group. To prevent this from happening, patients shall receive a letter each time they no-show for an appointment reminding them of our no-show policy.

For the purposes of this policy, a no-show appointment is defined as follows:

1. An appointment which is missed by the patient without any advance notice.
2. An appointment that is cancelled less than 24 hours prior to the scheduled appointment time.
3. An appointment in which the patient arrives 10 minutes or more beyond the scheduled appointment time.

Due to the check-in process, we request patients arrive 20 minutes prior to their scheduled appointment time to spend their allotted time with their provider.

Failure to show for the initial "new patient" appointment may eliminate your opportunity to establish care as a new patient.

## **Rx Refill Policy**

Our policy is to refill patient prescriptions within 72 (business) hours of receiving the request. Please do not wait until you are completely out of medication or you will likely do without until the refill can be processed.

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Signed (signature required): \_\_\_\_\_ Date/Time: \_\_\_\_\_

Patient, Parent or Legal Guardian: \_\_\_\_\_ Date/Time: \_\_\_\_\_



### NEW PATIENT / HISTORY INFORMATION - ADULT

Date: \_\_\_\_\_

Patient Name: \_\_\_\_\_  
First Name Middle Name Last Name

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Gender: Male Female Street

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Mailing Address (if different): \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Best Contact Number: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Would you like to sign up for our Southwest Medical Group patient portal?  No  Yes

Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Primary Care Physician: \_\_\_\_\_

Language: \_\_\_\_\_ Race: [American Indian or Alaska Native/ Native American /  
African American / Asian / Chinese / Filipino / Japanese / White / Hispanic / Native Hawaiian / Other]

Marital Status: [Single Married Separated Divorced Widowed] Number of Children \_\_\_\_\_

Occupation: \_\_\_\_\_ Retired? Y / N

Patient's Employer: \_\_\_\_\_

Business Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Name of Primary Insurance: \_\_\_\_\_ Name of Primary Insurance Holder: \_\_\_\_\_

Member ID#: \_\_\_\_\_ Group #: \_\_\_\_\_

Name of Secondary Insurance: \_\_\_\_\_

Member ID#: \_\_\_\_\_ Group#: \_\_\_\_\_

Patient's Relationship to Insurance Holder: \_\_\_\_\_

**In case of Emergency, who should be notified?** Name: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Reason for Visit:  GYN Annual Exam  OB  Emergency  Consultation  Other: \_\_\_\_\_

Please give more information if needed: \_\_\_\_\_

**GYNECOLOGIC HISTORY**

First day of last menstrual period: \_\_\_\_\_ Age (or grade) when periods began: \_\_\_\_\_

Are your periods usually:  Regular  Irregular  No longer menstruating Date of Menopause: \_\_\_\_\_

Periods last \_\_\_\_\_ days Periods occur every \_\_\_\_\_ days Bleeding is:  Heavy  Moderate  Light

Do you have bleeding between periods?  Yes  No Do you have cramps/pain with your periods?  Yes  No

If yes, do you use pain med?  Yes  No Do you have pain or bleeding with intercourse?  Yes  No

Do you use;  Pads,  Tampons,  Both Are you having problems with your sex drive?  Yes  No

Are you currently sexually active?  Yes  No Is your partner:  Male  Female  Both (bi-sexual)

Number of lifetime sexual partners: \_\_\_\_\_ Number of partners in past year: \_\_\_\_\_ (for risk factors)

**PERSONAL HISTORY**

<b>Menstrual Dysfunction</b>	<b>Lung Problems</b>	<b>Cancer</b>	<b>Diabetes</b>
If yes, what type?	If yes, what type?	If yes, what type and year diagnosed :	<b>High Cholesterol</b>
			<b>High Blood Pressure</b>
<b>Abnormal Pap Smear</b>	<b>Heart Problems</b>	Treatment:	<b>Bladder Leaking</b>
If yes, Treatment?	If yes, what type?	Chemotherapy	<b>Thyroid Disease</b>
		Radiation	<b>Pituitary Disease</b>
<b>STD Exposure</b>	<b>Liver Disease</b>	Other	<b>Hemorrhoids</b>
If yes, what type?	If yes, what type?		<b>Arthritis</b>
			<b>Osteoporosis</b>
<b>Vaginal Problems</b>	<b>Hepatitis A, B or C</b>	<b>Stomach Problems</b>	<b>Adult Fractures</b>
If yes, what type?		If yes, what type?	<b>Neck / Back Problems</b>
<b>Sexual Dysfunction</b>	<b>Blood Disorder</b>	<b>Dermatology Problems</b>	<b>Seizure Disorder</b>
If yes, what type?	If yes, what type?	If yes, where?	<b>Depression</b>
			<b>Psychiatric History</b>
<b>Uterine Fibroids</b>	<b>Blood Transfusion</b>		
	If yes, year given:		

Please add other pertinent diagnoses or more information if needed: \_\_\_\_\_

**MEDICATION ALLERGIES:** *Please specify reaction*

Penicillin  Sulfa  Codeine  Morphine  Latex  Aspirin  Tylenol  No Known Drug Allergies

Other \_\_\_\_\_

Reaction: \_\_\_\_\_

**IMMUNIZATIONS:** *Please check all that are current*

- Diphtheria/Tetanus (every 10 years)  
  Hepatitis B  
  Hepatitis A  
  MMR (Measles, Mumps, Rubella)  
  Flu (yearly)  
 Varicella (Chicken Pox)  
  Pneumonia  
  Tdap (As adult or with every pregnancy)

**FAMILY HISTORY:** *Please check the box and write which family member and what side of your family they are on (Maternal or paternal)*

	Family Member(s)		Family Member(s)		Family Member(s)
Breast cancer		High blood pressure		Alzheimer's	
Cervical cancer		Heart Attack		Mental Illness	
Ovarian cancer		Stroke		Other:	
Uterine cancer		Diabetes			
Colon cancer		Osteoporosis			
Other cancer		Thyroid			

**SOCIAL AND EMOTIONAL HISTORY:**

**Tobacco use:**  Never

Now: Packs per day: \_\_\_\_\_ How many yrs.: \_\_\_\_\_ /  Past: Packs per day: \_\_\_\_\_ How many yrs? \_\_\_\_\_ Date quit: \_\_\_\_\_

**Alcohol use:** Drinks per week: \_\_\_\_\_ Type: \_\_\_\_\_ **Marijuana use:** How much: \_\_\_\_\_ How often: \_\_\_\_\_

**Caffeine use:** Quantity per day: \_\_\_\_\_ Type: \_\_\_\_\_

**Do you exercise?**  Yes,  No. If yes, how often and what type? \_\_\_\_\_

**Do you have History of Depression?**  Yes  No **Anxiety?**  Yes  No

**Do you have a History of Abuse?**  Yes,  No  Domestic  Sexual If yes, Do you want to discuss?  Yes,  No

**CONTRACEPTIVE HISTORY**

**Current method of birth control:**  Vasectomy  Tubal ligation  Birth Control  Diaphragm  Foam/Gel  Condoms

Natural Family Planning/Rhythm  Depo Provera Injections  IUD: Type: \_\_\_\_\_  Nexplanon  Nuva Ring  None

Have you ever had a problem with any of the above contraceptives?  Yes  No If yes, state which method and what the problem was: \_\_\_\_\_

**CURRENT MEDICATIONS, SUPPLEMENTS, VITAMINS, OR HERBALS:**

Med/Sup/Herbal	Dose & Frequency	Med/Sup/Herbal	Dose & Frequency	Med/Sup/Herbal	Dose & Frequency

**Preferred Pharmacy:** \_\_\_\_\_ **Address (City):** \_\_\_\_\_

**SURGICAL HISTORY**

Year	Type of surgery	Reason	Complications





AUTHORIZATION FOR RELEASE OF MEDICAL RECORDS

Patient Name: Phone Number: Address: Date of Birth: Last 4 digits SSN#: (optional)

I, \_\_\_\_\_, hereby authorize disclosure of my protected health information as follows:

RELEASE FROM:

Facility, Person, Provider: Address: Phone Number: Fax Number: E-mail: (e-mailed information will be encrypted)

RELEASE TO:

Facility, Person, Provider: Address: Phone Number: Fax Number: E-mail: (e-mailed information will be encrypted)

\*SHS DOES NOT FAX PERSONAL HEALTH INFORMATION TO HOME FAX MACHINES

Information to be released: From (date) \_\_\_\_\_ to (date) \_\_\_\_\_

- Checkboxes for: Treatment Records-Hospital, Office Visit Notes - Clinic, Consultation Reports, Other, list below: Laboratory Reports, Diagnostic Imaging Reports, Operative Reports, Emergency Room Records, Discharge Summary, Ambulance Run Reports, History and Physical, Pathology Reports, Sleep Lab Reports

Purpose of Release: Medical Care Transferring Care Attorney Personal Records Other: \_\_\_\_\_

Sensitive Information: I understand by checking any boxes below, I have given permission to release confidential information related to HIV, Mental Health Care, or Drug and Alcohol Treatment, which is protected by federal law 42 CFR Part 2. (If the boxes are not checked, this information will NOT be released.)

- Checkboxes for: Diagnosis and/or treatment relating to drug or alcohol abuse, Diagnosis and/or treatment relating to mental health conditions, Diagnosis and/or treatment relating to HIV testing, infection or diagnosis and/or treatment for AIDS

Right to Revoke: I understand that I may revoke this Authorization at any time by notifying Southwest Health System, Inc., in writing. I understand that revocation will not have any effect on actions taken prior to receipt of the revocation.

Expiration: This Authorization will automatically expire 180 days from the date of my signature, unless otherwise specified as follows: \_\_\_\_\_(date).

Re-Disclosure: I understand that the information used and/or disclosed according to this Authorization may no longer be protected by federal privacy law also known as HIPAA, and the recipient of the health information may potentially re-disclose it. However, under the Federal Substance Abuse Confidentiality Requirements, 42 CFR Part 2, the recipient may be prohibited from disclosing identifiable substance abuse information.

With my signature below, I acknowledge and authorize Southwest Health System, Inc., to use and/or disclose my protected health information as described above. I understand that my treatment, payment, enrollment or eligibility for benefits will not be conditioned on signing this Authorization.

Patient name printed: \_\_\_\_\_ Date of Signature: \_\_\_\_\_/Time: \_\_\_\_\_

Patient signature: \_\_\_\_\_

Patient representative name printed: \_\_\_\_\_

Patient representative signature: \_\_\_\_\_ / Relationship to Patient: \_\_\_\_\_