

DISCRIMINATION IS AGAINST THE LAW

Southwest Health System, Inc. complies with applicable federal and state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southwest Health System, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Southwest Health System, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact a staff member.

If you believe that Southwest Health System, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Quality Department/Patient Complaints and Grievances
1311 N. Mildred Rd.
Cortez, CO 81321
970-564-2411
contact@swhealth.org

You can file a grievance in person, by mail, email, or by phone. If you need help filing a grievance, please call the Patient Complaint and Grievance phone number at 970-564-2411.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C 20201
800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.