



## Financial Assistance Policy – Plain Language Summary

Southwest Health System, Inc. (SHS) is committed to providing financial assistance to persons who have healthcare needs and are uninsured, underinsured, medically indigent or otherwise unable to pay for emergent or medically necessary care based on their individual financial situation. Consistent with its mission to provide the highest quality healthcare to our community by bringing excellence and service together to promote, improve and restore health, SHS strives to ensure that the financial circumstances of people who need healthcare services does not prevent them from seeking or receiving care. All individuals who come to SHS's Emergency Department, or an SHS property, for an examination or treatment for a medical condition will be screened to determine whether an emergency medical condition exists consistent with the SHS Description of Services Policy. Neither the initial medical screening nor life-saving treatment will be impeded by inquiries about the individual's method of payment or insurance status.

### Eligibility Requirements and Assistance Offered Under the Financial Assistance Policy

Patients who qualify for assistance are eligible for up to a 100% discount for emergency and medically necessary care. Following are current FAP copays:

SOUTHWEST HEALTH SYSTEM		
SHS HOSPITAL SERVICES COPAY		
%FPL	0% - 250%	\$0.00
SMG CLINIC SERVICES COPAY		
%FPL	0% - 250%	\$0.00
RETAIL PHARMACY SLIDING SCALE		
TIER	PERCENT FPL	COPAY PER SCRIPT
1	0% - 40%	\$5.00
2	41% - 62%	\$10.00
3	63% - 81%	\$10.00
4	82% - 100%	\$15.00
5	101% - 117%	\$15.00
6	118% - 133%	\$20.00
7	134% - 159%	\$20.00
8	160% - 185%	\$30.00
9	186% - 200%	\$30.00
10	201% - 250%	\$35.00

A patient who qualifies for assistance under SHS's Financial Assistance Policy will not be charged more than amounts generally billed to patients with insurance for emergency and medically necessary care.



### **How to Apply for Financial Assistance**

To apply for financial assistance, please submit a completed Financial Assistance Application and supporting documentation to SHS Patient Financial Counseling, 1311 N Mildred Road, Cortez, CO 81321.

### **How to Obtain Copies of the Financial Assistance Policy and Financial Assistance Application**

Copies of the Financial Assistance Policy, this Plain Language Summary, and the Financial Assistance Application are available free of charge at the SHS Emergency Department Admissions, Registration Department, Patient Financial Services Department, and Southwest Medical Group (SMG) Clinics Registration located at 1311 N Mildred Road, Cortez, CO 81321. Further information and complete details about the Financial Assistance Policy may be obtained by calling Patient Financial Services at 970-564-2130 or visiting our website at <https://www.swhealth.org/patient-visitors/financial-assistance/>.